



FOR PEACEFUL
STAY !



Quatuor
Courtage

CANCELLATION INSURANCE

Including COVID 19 and epidémias

www.quatuor-courtage.fr

OUR GUARANTEES



Cancellation
all causes



Interruption
of stay



Late
arrival

Our cancellation guarantee cover

: The refund of your rental for

- Medical reason including COVID-19, serious accident, hospitalization or death (for yourself, your partner and your children).
- Insured persons designated as contact case within 14 days prior to départure.
- Our guarantees intervene for all contingencies cases such as :
 - Pregnancy complications.
 - Convocation to a remedial examination.
 - Your redundancy or professional move or obtaining a job
 - Deletion or modification of the date of your leave paid by your employer.
 - Serious damage to your vehicle occurring within 48 hours of departure.
 - Theft of your identity documents, within 4 days before your departure.

Our interruption of stay guarantee cover

Days not consumed during your stay
For reasons of early return:

- At home in case of serious damage.
- In case of serious illness of a close relative
- Following a medical problem affecting yourself.

Our late arrival guarantee cover

Days not consumed during your stay
For reasons of late arrival:

- Problem on the road delaying your arrival for 24h00 minimum, we refund you on a pro rata temporis basis

We don't cover

- Widespread quarantines and lockdowns
- Administrative closures of establishments
- Border closures
- Situation of health emergency

Simple, efficient and connected

As soon as you subscribe to the campsite, you will receive an email confirmation. You will have access to your membership form and contract information documents subscribed.



WHAT TO DO IN CASE OF CANCELLATION ?



Advise

The location of your withdrawal, delay or interruption



Contact

l'assistance Assur-travel Assistance within 5 working days following the event

contact.gestion@assur-travel.fr
03 20 30 74 12



You are reimbursed

within 5 working days once file is completed.



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In case of need,
You may contact
our hotline centre
via mail, email and also
directly by phone !



More info
on our website



CONTACT



Zone D'activité ACTIBURO
93 rue Parmentier
59650 Villemneuue d'Ascq



00 33 3 20 30 74 12



contact@assur-travel.fr